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Scientific Instruments, Inc., the manufacturer, warrants its products for a period of twelve (12) months (six months for sensors) from the date of shipment. During the warranty period, freight, duties, taxes, as applicable for authorized return items to Scientific Instruments, Inc. are at customer's cost. The Company will repair, or at its option, replace, any part found to be defective in material or workmanship, without charge to the owner for parts, service labor or associated customary shipping, costs. Replacement or repaired parts will be warranted for only the unexpired portion of the original warranty.

This warranty is limited to Scientific Instruments, Inc. products purchased and installed in the United States. This same protection will extend to any subsequent owner during the warranty period. It does not apply to damage caused by accident, misuse, fire, flood or acts of God, or from failure to properly install, operate or maintain the products in accordance with the printed instructions provided.

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Application Assistance – For technical assistance with your application, please contact your local sales representative or Scientific Instruments, Inc. directly at (561) 881-8500.

Repair and Calibration Services- Scientific Instruments, Inc. maintains a complete repair and calibration service for sensors, instrumentation and system products at the West Palm Beach office. To ensure prompt repair or calibration service, please contact your local field representative or Scientific Instruments, Inc. directly before returning your product. All freight/duties/taxes are at customer's cost.

Please see the respective sections of this catalog for a complete description of the re-calibration services available.